



St. Joseph's RC High School

Ysgol Uwchradd Gatholig Joseff Sant

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 Headteacher/Pennaeth: Mrs J Jarrett BA(Hons) M.A NPQH

8th December 2020

Re: Feedback from distance learning surveys

Dear Parent/Carer

I would like to begin by thanking you for your continued support of our school community during this autumn term. As we approach the end of this busy term, it is important to reflect on what we have learned from our experiences.

This term, you have taken time to share your views on our distance learning offer, most recently, following the fire break at the start of November. This has provided us with valuable feedback, enabling us to make important changes to improve the distance learning experience for your child. I would like to take this opportunity to share with you the key findings of this survey and how we have acted on your feedback.

Number of responses

	Year 9	Year 10	Year 11	Year 12	Year 13	TOTALS
Pupil	99	79	83	24	26	311
Parent/Carer	42	64	48	28	17	199

Are you happy with the distance learning we have provided for your child?

	Year 9 Parents/ carers (%)	Year 10 Parents/ carers (%)	Year 11 Parents/ carers (%)	Year 12 Parents/ carers (%)	Year 13 Parents/ carers (%)
Yes	91	89	96	93	88

The amount of work set is manageable and appropriate.

	Year 9 Parents/ carers (%)	Year 10 Parents/ carers (%)	Year 11 Parents/ carers (%)	Year 12 Parents/ carers (%)	Year 13 Parents/ carers (%)
Strongly agree/Agree	80	86	83	90	94

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If you needed support, did you receive a response which resolved your query?

	Year 9 Parents/ carers (%)	Year 10 Parents/ carers (%)	Year 11 Parents/ carers (%)	Year 12 Parents/ carers (%)	Year 13 Parents/ carers (%)
Yes	100	100	89.5	100	100

Despite the very many positive comments about the distance learning offer at St Joseph's, there were some areas for us to develop and we have already begun to act on your feedback:

You said ...	We did ...
More structure is needed for the live wellbeing sessions.	There is now a consistent structure in place for all live wellbeing session which include prayer, reflection and discussion of a PSHE topic.
More live lessons needed as they motivate the children and help to combat feelings of loneliness and isolation.	We have increased the number of live lessons scheduled when a year group has to self-isolate.
Live lessons are best when they are structured like a normal lesson and are longer sessions.	On our Inset day, this feedback was shared with staff and teachers are now encouraged to approach a live lesson in a similar way to a face to face lesson.
Connectivity caused some technical issues with the live lessons.	Our IT team has checked connectivity across the school and where the signal was a little weaker, they have added hardware to improve the quality of the connection.

We are so proud of the way your children and our teachers have worked together this term to try to keep wellbeing and learning at the heart of all we do. Your role, as parents and carers, however, cannot be underestimated. I understand how difficult it is for the entire family when a child has to self-isolate and work from home and yet your support of your children and their learning has been unwavering.

I am confident that, as we move through the next few months, and indeed, the rest of this academic year, we will all continue to learn but we will only grow if we continue to work in partnership with you.

Thank you again for all you do to support your child's education and for your support of our school.

Yours sincerely

J Morgan
Deputy Headteacher

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